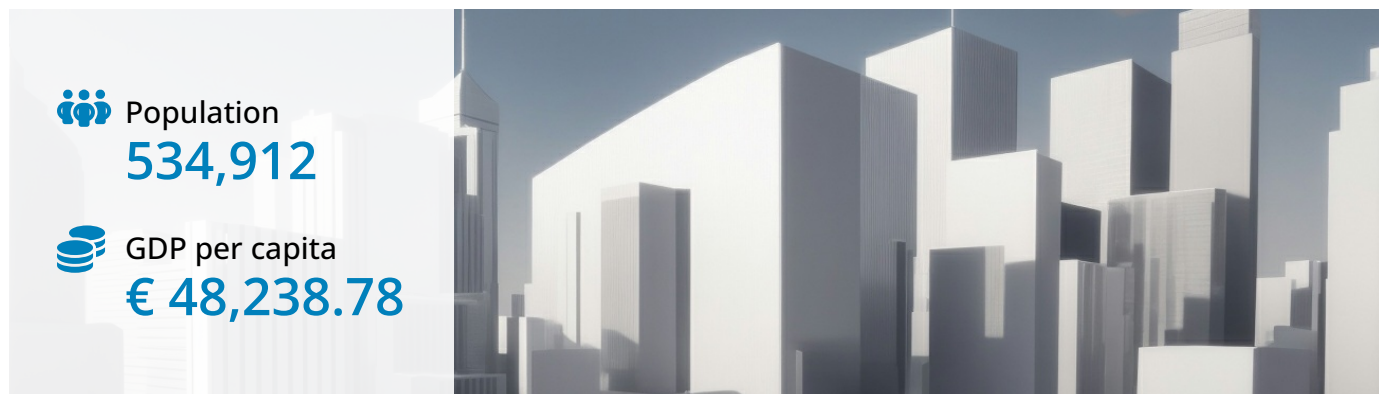


ADMINISTRATIVE CAPACITY INDEX

Regions
data collection 2021

P.A. Bolzano



SYNTHETIC INDEX OF PUBLIC ADMINISTRATIVE CAPACITY

PP - Satisfactory

Rating

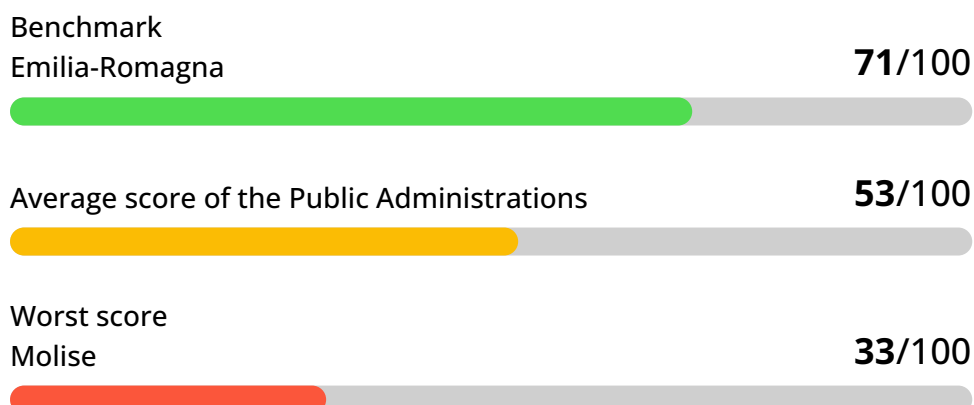
54

out of 100

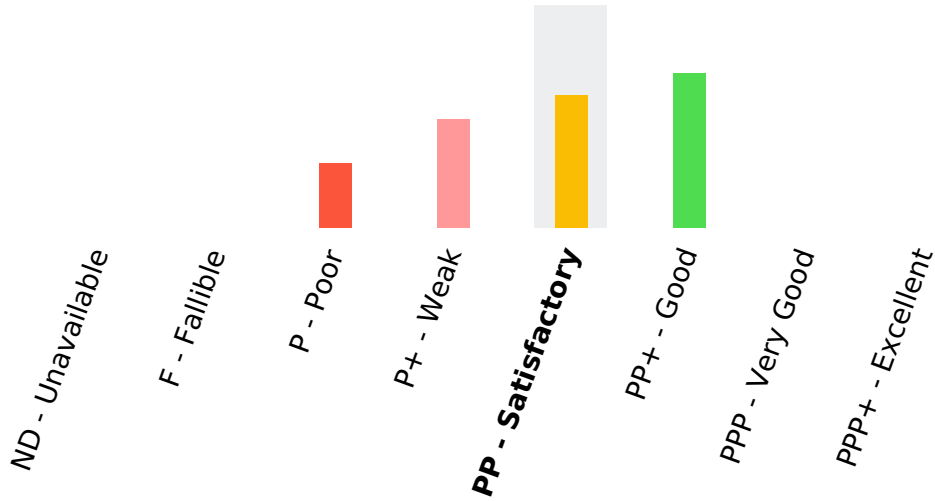
Chronological trend



Benchmark score

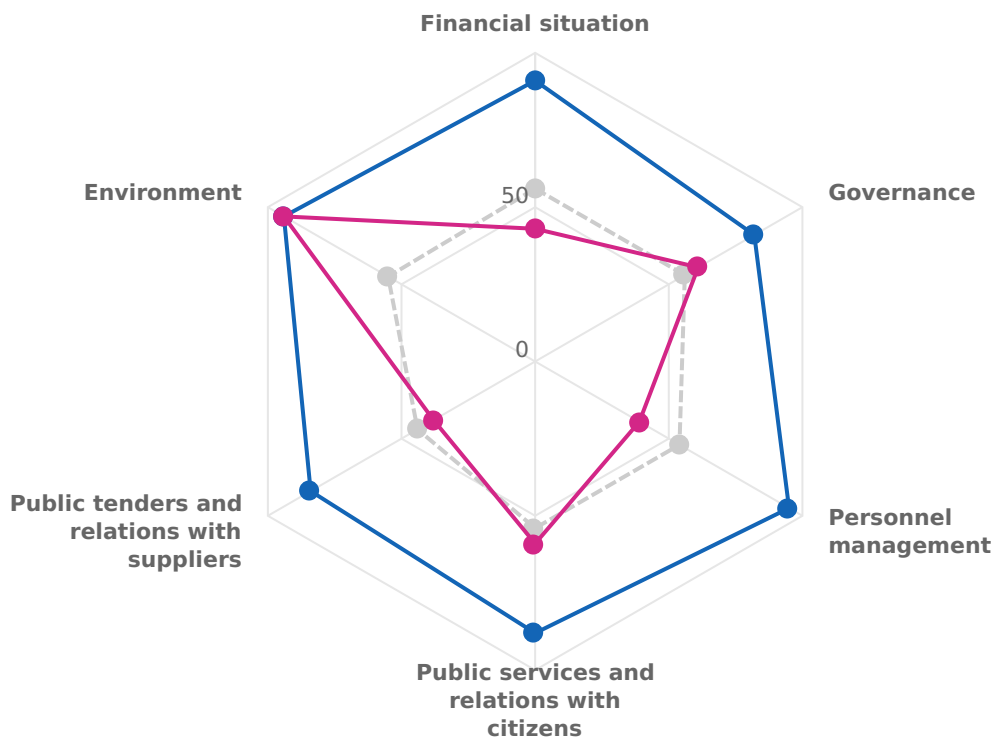


Distribution of Public Administrations with respect to the rating class



Administrative capacity: summary of the 6 macro-indicators

- Score of the Public Administration
- Benchmark Public Administration for each macro-area
- Average score of Public Administrations assessed



1 Financial situation

P+ - Weak

Rating

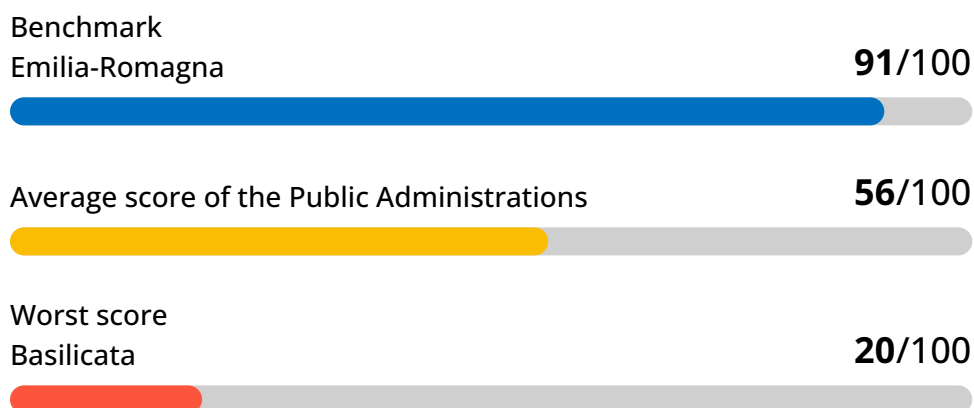
43

out of 100

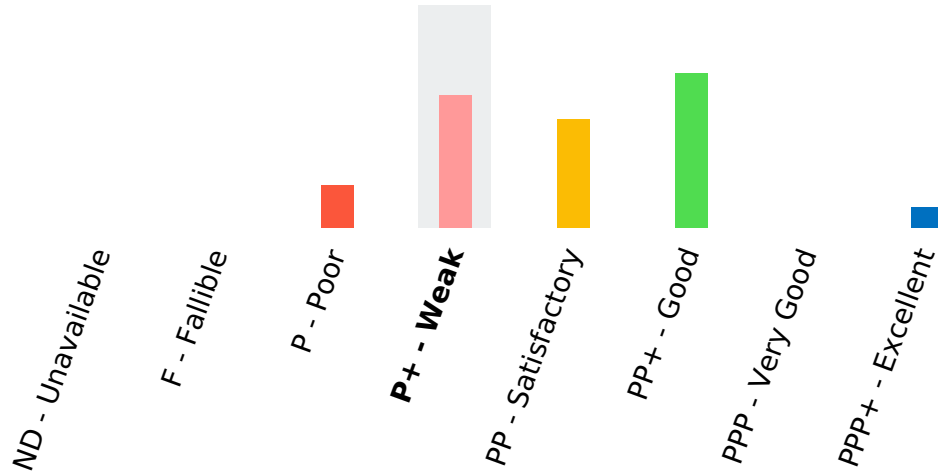
Chronological trend



Benchmark score



Distribution of Public Administrations with respect to the rating class



Strengths

- Collection capacity
- Debt per capita



Weaknesses

- Financial pressure per capita
- Spending rigidity
- Coverage of current expenditure and loan repayments through current revenues
- New liabilities generated in the current period on the current accumulated liabilities
- Deficit/surplus on health expenditure per capita

INDICATORS OF THE MACRO-INDICATOR FINANCIAL SITUATION

Indicator name	Unit of measure	Value	Scoring criteria	Score	Evaluation of the indicator
Financial autonomy	%	90.48	High score for high values	4	■ ■ Medium
Financial pressure per capita	€ p.c.	9,316.95	High score for low values	1	■ Low
Collection capacity	%	91.65	High score for high values	10	■ ■ ■ High
Spending capacity	%	86.66	High score for high values	5	■ ■ Medium
Spending rigidity	%	19.12	High score for low values	1	■ Low
Coverage of current expenditure and loan repayments through current revenues	%	80.83	High score for high values	1	■ Low
New liabilities generated in the current period on the current accumulated liabilities	%	66.58	High score for low values	1	■ Low

Indicator name	Unit of measure	Value	Scoring criteria	Score	Evaluation of the indicator
Capital account expenditure financed by loans and bonds	%	3.65	High score for low values	4	■ ■ Medium
Debt per capita	€ p.c.	344.66	High score for low values	10	■ ■ ■ High
Deficit/surplus on health expenditure per capita	€ p.c.	-617.67	High score for high values	1	■ Low
EU funds management - effected payments	%	45.0	High score for high values	5	■ ■ Medium

2 Governance

PP+ - Good

Rating

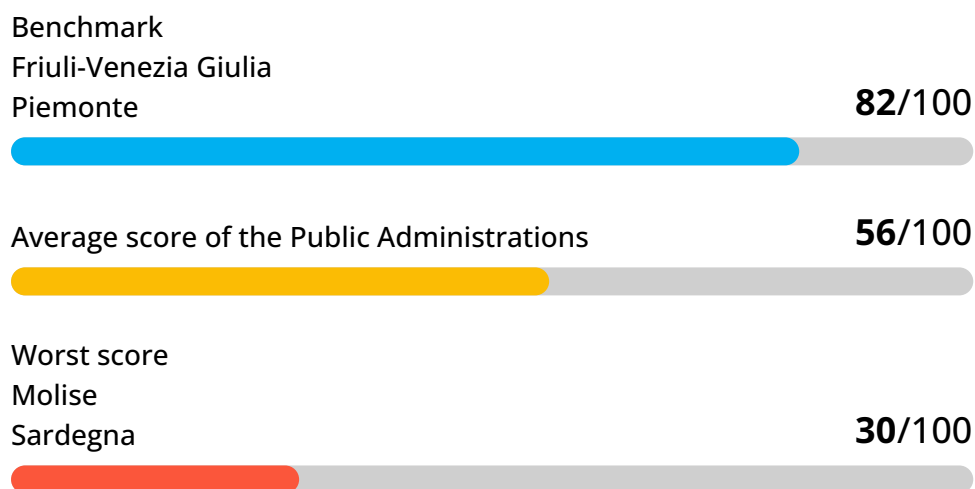
61

out of 100

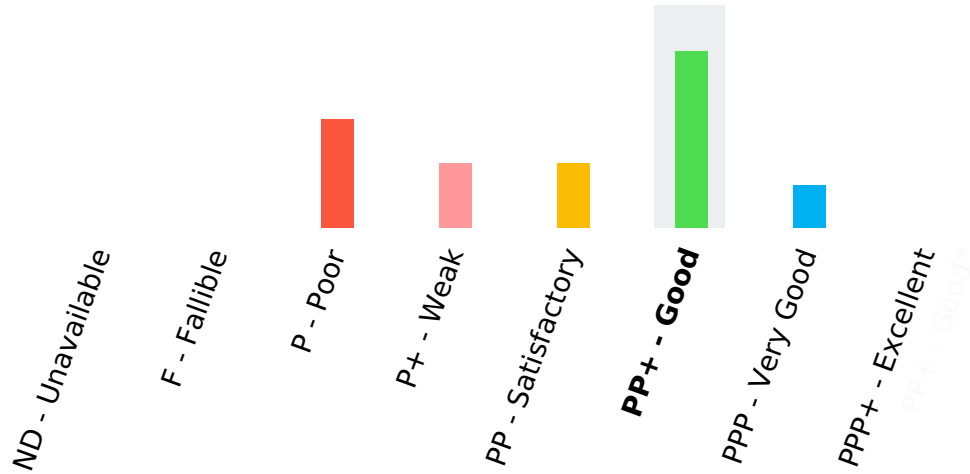
Chronological trend



Benchmark score



Distribution of Public Administrations with respect to the rating class



Strengths












- E- Government
- Degree of digitalization
- Public works incompleted
- Public Real Estate properties - wide report
- Court of Auditors - update



Weaknesses

- Open data availability
- Performance
- Public Real Estate properties - management

INDICATORS OF THE MACRO-INDICATOR GOVERNANCE

Indicator name	Unit of measure	Value	Scoring criteria	Score	Evaluation of the indicator
Open data availability	value	300.0	High score for high values	1	 Low
E- Government	value	22.8	High score for high values	10	 High
Degree of digitalization	value	1.28	High score for high values	10	 High
Performance	value	0.0	High score for high values	1	 Low
Working from home (WFH)	value	10.0	High score for high values	4	 Medium
Public works incompleted	%	0.0	High score for low values	8	 High
Public Real Estate properties - wide report	value	1,111.0	High score for high values	8	 High
Public Real Estate properties - management	€ p.c.	-5.71	High score for high values	1	 Low
Subsidiary companies	absolute value	60.0	High score for high values	5	 Medium
Anti-corruption measures undertaken	value	11.4	High score for high values	5	 Medium
Court of Auditors - update	value	2.0	High score for low values	8	 High

3 Personnel management

P - Poor

Rating

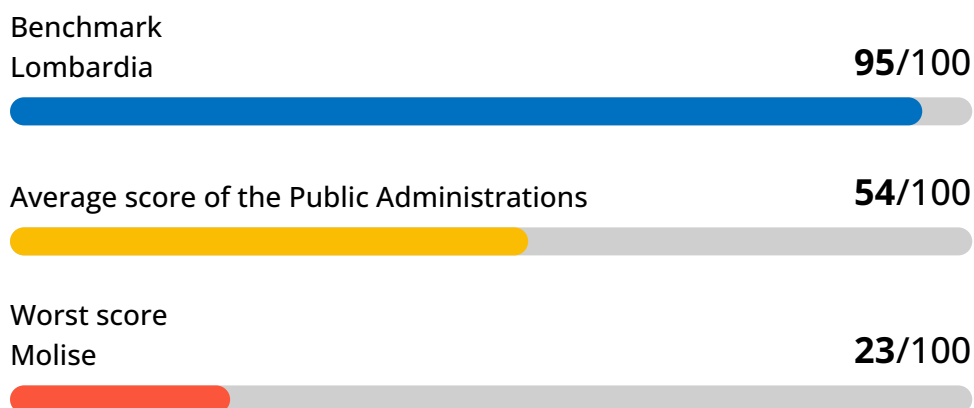
39

out of 100

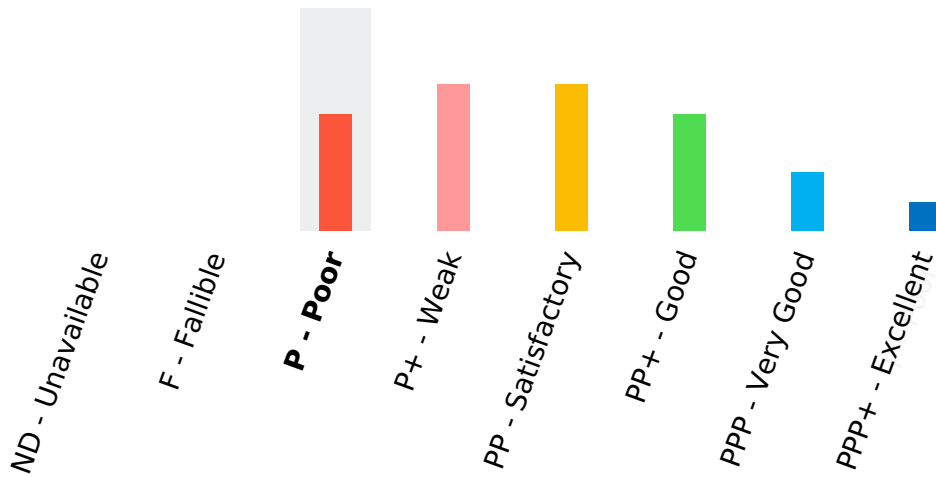
Chronological trend



Benchmark score



Distribution of Public Administrations with respect to the rating class



Strengths









- Expenditure for external advisory on personnel expenditure
- Average age
- Average days of absence (sick leave)



Weaknesses

- Per capita personnel expenditure
- Personnel expenditure on current expenditure
- Personnel with fixed-term contract on total personnel
- Managers on population

INDICATORS OF THE MACRO-INDICATOR PERSONNEL MANAGEMENT

Indicator name	Unit of measure	Value	Scoring criteria	Score	Evaluation of the indicator
Per capita personnel expenditure	€ p.c.	1,941.85	High score for low values	1	 Low
Personnel expenditure on current expenditure	%	23.41	High score for low values	1	 Low
Expenditure for external advisory on personnel expenditure	%	0.0	High score for low values	10	 High
Personnel with fixed-term contract on total personnel	%	21.41	High score for low values	1	 Low
Average age	years	48.38	High score for low values	10	 High
Personnel with a degree on total personnel	%	43.16	High score for high values	5	 Medium
Average days of absence (sick leave)	days per person	2.8	High score for low values	10	 High
Managers on population	val./10.000 ab.	7.45	High score for low values	1	 Low
Provided bonus out of allocated ones to managers	%	n.d.	High score for low values	0	N.A.

Indicator name	Unit of measure	Value	Scoring criteria	Score	Evaluation of the indicator
Degree of differentiation of bonus paid to managers	variance	n.d.	High score for high values	0	N.A.

4 Public services and relations with citizens

PP - Satisfactory

Rating

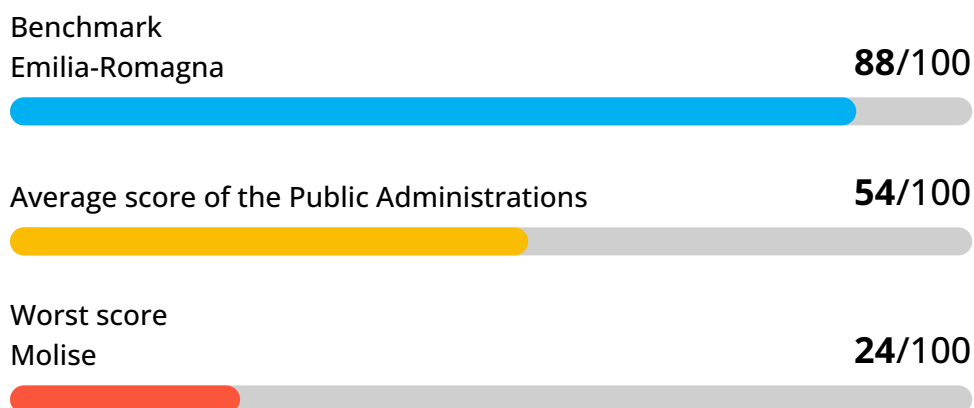
59

out of 100

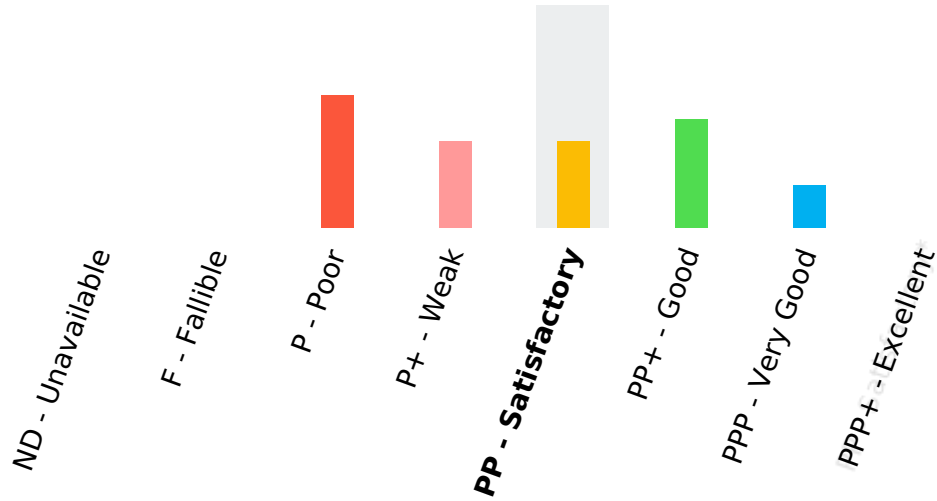
Chronological trend



Benchmark score



Distribution of Public Administrations with respect to the rating class



Strengths










- Efficiency indicator - reporting (multivariable)
- Hospital migration
- Beds in residential healthcare facilities per 10k inhabitants
- Per capita territorial pharmaceutical expenditure



Weaknesses

- Integrated Home Care services
- Planning of renewal of disused public RE properties
- Citizens involvement
- FOIA register: accepted requests

INDICATORS OF THE MACRO-INDICATOR PUBLIC SERVICES AND RELATIONS WITH CITIZENS

Indicator name	Unit of measure	Value	Scoring criteria	Score	Evaluation of the indicator
Efficiency indicator - reporting (multivariable)	value	2.0	High score for high values	10	 High
Efficiency indicator - timing supervision (multivariable)	value	2.0	High score for high values	5	 Medium
Online services	value	19.5	High score for high values	5	 Medium
Landline high-speed internet access covering	%	20.0	High score for high values	5	 Medium
Hospital migration	%	4.9	High score for low values	8	 High
Beds in residential healthcare facilities per 10k inhabitants	val./10.000 ab.	111.7	High score for high values	8	 High
Integrated Home Care services	%	0.2	High score for high values	1	 Low
Accredited private healthcare facilities per 10k inhabitants	val./10.000 ab.	2.48	High score for low values	4	 Medium
Per capita territorial pharmaceutical expenditure	€ p.c.	90.1	High score for low values	8	 High
Planning of renewal of disused public RE properties	value	1.0	High score for high values	1	 Low
Citizens involvement	value	1.3	High score for high values	1	 Low
FOIA register: accepted requests	%	78.3	High score for high values	1	 Medium

Indicator name	Unit of measure	Value	Scoring criteria	Score	Evaluation of the indicator
FOIA register: average time of reply to requests	days	22.56	High score for low values	2	■ ■ Medium

5 Public tenders and relations with suppliers

P - Poor

Rating

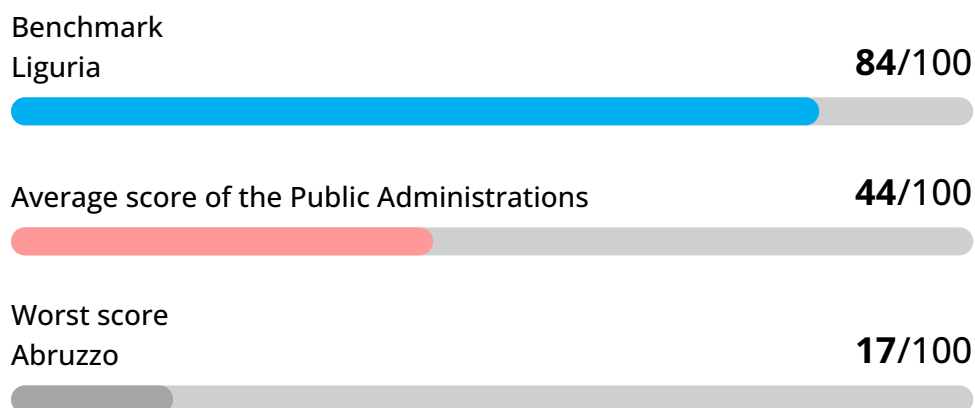
38

out of 100

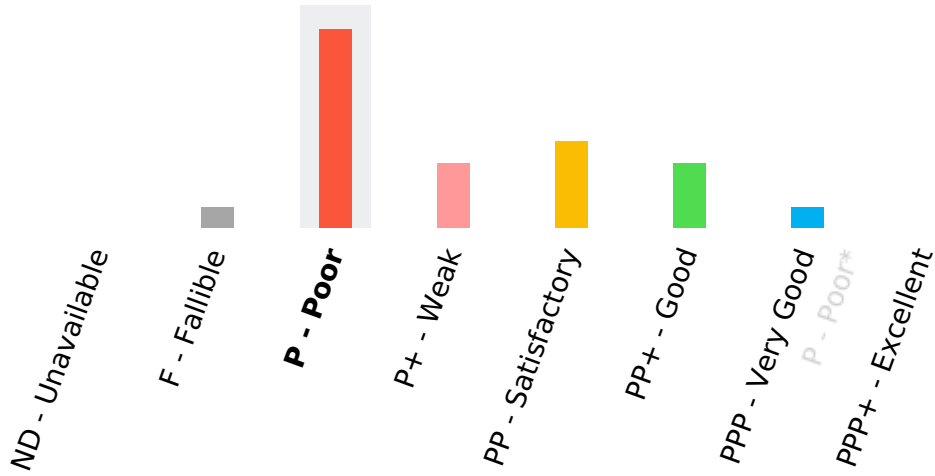
Chronological trend



Benchmark score



Distribution of Public Administrations with respect to the rating class



Strengths






- Timeliness of payments indicator
- Settlement of commercial debts incurred during the fiscal year



Weaknesses

- Recurring contractors in direct procurements
- Direct procurements on global public tenders - number

INDICATORS OF THE MACRO-INDICATOR PUBLIC TENDERS AND RELATIONS WITH SUPPLIERS

Indicator name	Unit of measure	Value	Scoring criteria	Score	Evaluation of the indicator
Recurring contractors in direct procurements	%	43.38	High score for low values	2	 Low
Direct procurements on global public tenders - number	%	81.08	High score for low values	2	 Low
Direct procurements on global public tenders - amount	%	24.42	High score for low values	8	 Medium
Timeliness of payments indicator	days	-10.0	High score for low values	16	 High
Per capita total amount of debts with suppliers	€ p.c.	9.42	High score for low values	0	N.A.
Number of corporate creditor per 10k inhabitants	val./10.000 ab.	2.67	High score for low values	0	N.A.
Settlement of commercial debts incurred during the fiscal year	%	85.69	High score for high values	10	 High

6 Environment

PPP+ - Excellent

Rating

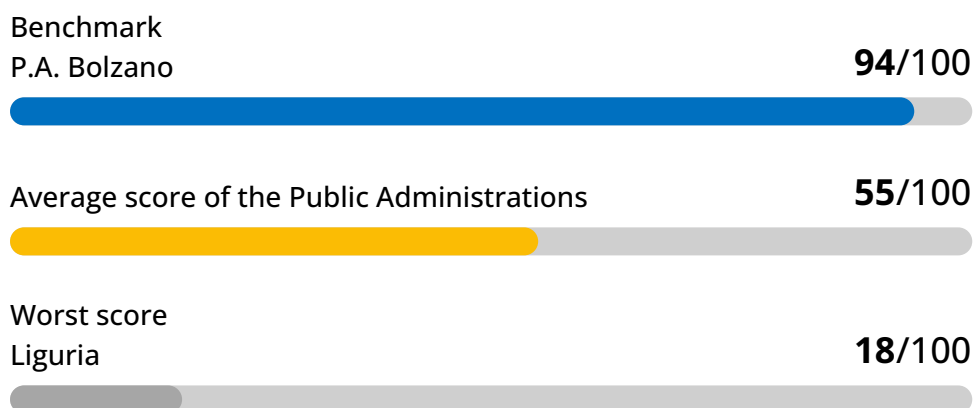
94

out of 100

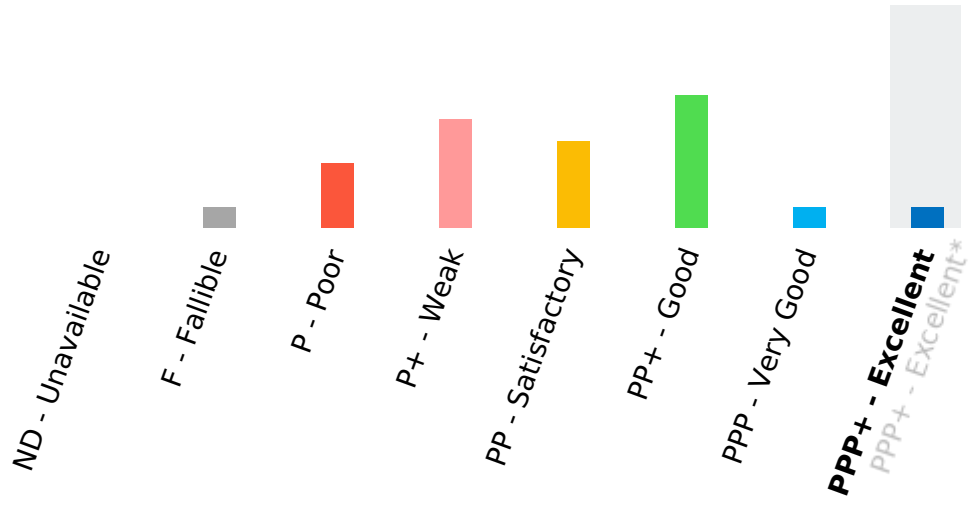
Chronological trend



Benchmark score



Distribution of Public Administrations with respect to the rating class



Strengths



Weaknesses

- Land consumption
- Contaminated sites
- Urban waste disposal at landfill
- Soil waterproofing due to artificial covering
- Population exposed to landslide risk
- Population exposed to flood risk
- Electricity consumption covered by renewable sources

INDICATORS OF THE MACRO-INDICATOR ENVIRONMENT

Indicator name	Unit of measure	Value	Scoring criteria	Score	Evaluation of the indicator
Air quality - PM 2.5	%	83.3	High score for low values	6	■ Medium
Land consumption	%	2.7	High score for low values	12	■■■ High
Contaminated sites	‰ inhabitants	0.2	High score for low values	12	■■■ High
Urban waste disposal at landfill	%	1.3	High score for low values	14	■■■ High
Soil waterproofing due to artificial covering	%	2.8	High score for low values	12	■■■ High
Population exposed to landslide risk	%	1.6	High score for low values	12	■■■ High
Population exposed to flood risk	%	2.0	High score for low values	12	■■■ High
Electricity consumption covered by renewable sources	%	180.7	High score for high values	14	■■■ High